

EMOTIONAL INTELLIGENCE and KEY PRINCIPLES TO INCREASE YOUR CAPACITY TO SUCCEED

There is a lot of discussion today on many aspects about “Project Management – Risk, Quality and such” BUT not much discussion on the Project Manager – that would be YOU. Let’s talk about you and me and how we can improve our soft skills and increase our capacity to succeed.

Emotional Intelligence (EI) has become a buzz word in the IT Management community. EI raises a few questions:

- 1) What exactly is emotional Intelligence?
- 2) Can it really help me?
- 3) How do I develop sound relationships?
- 4) How do I deal with seemingly “harsh” people?
- 5) What do I need to change to use EI effectively?
- 6) How will EI help me with my work?

Understanding principles like:

- Silence can not be misquoted
- Everyone fails, the great ones get back up

These and other principles will be discussed in conjunction with emotional intelligence to help evaluate where you are, where you want to be and what steps you need to take to bridge the Gap.

Gary Rechtfertig BIO:

Gary Rechtfertig is a 40 year veteran of the IT Management and Project Management industry. As he says it “I’ve pretty much done everything right and everything wrong at least once.” After 30+ years in Industry several years ago Gary founded Doulos Project Management Training to help Project Managers (PM) get their PMP certification and train PM’s in Project Management. Gary is currently the Lead Instructor for all current PMP classes and runs the daily operations of Doulos PM Training. Doulos currently has training courses in PMP Exam Preparation; Beginning, Intermediate and MBA levels of Project Management; Risk Management and MS Project 2007 w Server. Doulos has a base of students taught approaching 1,000 from almost 200 companies.

Gary has spoken at a National level on Project Management, Risk Management and Emotional Intelligence. He is currently an instructor in Project Management at the University of Texas – Arlington and has been accepted to teach Project Management at Southern Methodist University. He has taught computer science at the Masters level at the Advanced Management Institute in Lake Forest, IL. Gary is a consultant to Fortune 500 clients in Project Management, PMO development and Risk Management. Gary has a B.S. from Iowa State University and an MBA from Roosevelt University, Chicago, IL.