

PMOs: Benefits, Value and Challenge:

Abstract:

PMOs have become a fairly widespread phenomenon in the IT world, but are they effective? Although PMOs can contribute value to an organization, the question remains: “why do so many fail?” As with many “bright and shiny” concepts, there is a hope that the PMO concept will be the panacea and resolve the challenges faced by our IT organizations. The answer lies in our expectations and subsequent PMO model we elect to use (or worse, implement as by default).

In order for a PMO to be effective, it must be completely aligned to the business unit’s strategy, and hence, the functions that the PMO is expected to perform, must in turn be, be selected such that they facilitate achieving the objectives set by the business.

In this presentation will we look at PMOs, not from a maturity scale (which is the current approach for illustrating process improvement), but rather by the functions that we design our PMOs to do. The design of the PMO, coupled with executive sponsorship and the charter authorizing the PMO to operate accordingly to achieve the given business and / or technical objectives, are key to whether the PMO concept adds true business value or is perceived as an overhead expense.

Bio:



Greg Indelicato is the Director of the Delivery Management Group for ATX. He has practiced program and project management spanning over 25 years and in a variety of industries. Mr. Indelicato’s expertise involves supporting transformation activities to retool Program and Project Management practices from a tactical level to a more enterprise level to better align with strategic objectives and to deliver business value.