

## Project Managers: Leading in Times of Change and Maybe Turmoil!

Have you ever seen a leader elegantly and flawlessly lead a group through what seems to be an impossible time period or challenge? Have you wondered how they are able to achieve success with what seems to be insurmountable odds? Let Tresia Eaves share some of her secrets to leading projects and high performance teams through the turbulent changes in our business environments today and give you some practical, easy to implement tools that you can walk away with and apply in your work center, the next day! Some of these ideas involve how you organize yourself and your team, how to successfully delegate work and carefully track progress on tasks through your schedule, how she's implemented an Earned Value Management System, and how she's automated much of the reporting she needs to do using the chosen tool suite of her customer, how to mentor your future leaders, and finally, some leadership techniques that have worked through her career—some commentary on her mojo, so to speak.

### **Condensed Bio:**

Tresia Eaves specializes in the creation and implementation of highly successful life cycle processes for software/hardware/services development, testing, quality assurance, and project management. She has provided leadership, expertise, and coaching for more than 80 projects and coached and motivated teams in various industries and for the government. She is currently the Vice President of SENTEL's Technology Integration Group and the Program Manager for SENTEL's contract with the IRS delivering a suite of programs called Report Generation Software which allows more than 26,000 revenue agents to perform their mission each tax year.

- Professional with 17 years of experience including technical/business management of global teams
- Certified expert in product and service development, quality assurance, security, & process improvement
- Managed military and commercial projects to achieve reliable, robust, secure, and fully web-based business applications that met mission objectives including those set in international environments and virtual teams located all over the world
- Built company development, quality and project teams, processes and services from scratch
- Internal IT WebTrust & SysTrust Auditor; established/enforced quality standards for \$50M Data Center that delivered 5 "9's" for their Service Level Agreements
- Project Management Institute Certified Project Management Professional (PMP) since 1999, 2007 PMI Information Systems SIG Chair—won "SIG of the Year" from PMI, 2007 Kerzner International Project Manager of the Year Award recipient
- Veteran of the US Air Force: Defense Meritorious Service Medal, 1998, Air Force Operations Security Officer of the Year, 1995.
- Education: Baylor University, Bachelor's in Computer Science, 1992 and University of Oklahoma, Master's in Organizational Behavior—Human Relations, 1995